
Getting Help in Your Online Course

SPS Helpdesk

Hours of Operation: Monday through Friday: 9 AM to 9 PM, ET; Saturday: 12 PM to 4 PM, ET

Faculty and Teaching Assistants:

- Call: 1-844-654-9872
- Chat Live with Online Support:
 - Click the **Help** icon in the upper right corner of Canvas
 - Click the **Help** icon in the lower right corner of the [Helpdesk website](#)
- [Submit a Request](#)

Students:

- Call: 1-844-654-9872
- Chat Live with Online Support:
 - Click the **Help** icon in the upper right corner of Canvas
 - Click the **Help** icon in the lower right corner of the [Helpdesk website](#)
- [Submit a Request](#)

Technology Guides:

- [View the Guides](#)

24/7 Canvas Support

Click **Canvas Support** in your course navigation menu for 24/7 support:

Faculty and Teaching Assistants:

- Call: 1-833-234-2575
- [Chat Live with Canvas](#)

Students:

- Call: 1-844-696-9803
- [Chat Live with Canvas](#)

Canvas Guides:

- [Find Answers](#)